

CITY OF STEINBACH

CODE OF CONDUCT FOR COUNCIL MEMBERS

By-law No. 2158

BEING A BY-LAW OF THE CITY OF STEINBACH TO ESTABLISH AND REGULATE A CODE OF CONDUCT FOR MEMBERS OF COUNCIL

WHEREAS under *The Municipal Act* a council must establish, by by-law, a code of conduct that applies to the members of council;

AND WHEREAS under *The Municipal Act* a council must establish the process for dealing with contraventions to the code, including the procedures for receiving reports of contraventions;

AND WHEREAS under *The Municipal Act* a council must set out the sanctions that may be imposed on a member or the remedial measures that a member may be required to take if they are found to have contravened the code;

AND WHEREAS under *The Municipal Act* a council must comply with the requirements of provincial regulations concerning codes of conduct;

AND WHEREAS the public is entitled to expect the highest standards of conduct from the members that it elects to council for the City of Steinbach;

AND WHEREAS the City of Steinbach recognizes that public confidence and public trust are essential to good governance, and to promote public confidence and trust, the City of Steinbach is committed to fostering and maintaining the highest standards of professionalism and ethical conduct among its council members;

AND WHEREAS Council members are held to a high standard as leaders of the city and representatives of a municipal corporation; they are expected to become well informed on all aspects of municipal governance, administration, planning and operations; and carry out their municipal duties in a fair, impartial, transparent, ethical, fiscally responsible and professional manner.

AND WHEREAS the City of Steinbach deems this by-law to be advisable, in the public interest and aligned with municipal purposes of promoting good government.

THEREFORE BE IT RESOLVED that the council of the City of Steinbach, in open meeting assembled, enacts as follows:

SHORT TITLE

1. This By-law may be cited as the "Code of Conduct for Members of Council By-law".
2. THAT the City of Steinbach Municipal Council Conflict of Interest Policy annexed to this By-law and marked as "Appendix 1" forms an integral part of this By-law in all respects.

DEFINITIONS

3. In this by-law,
 - a. "Act" or "Municipal Act" means *The Municipal Act of Manitoba, C.C.S.M. c. M225*, and associated regulations, as amended;
 - b. "administration" means the administrative and operational arm of the city, comprised of the various departments and business units and including all employees;
 - c. "city" means the City of Steinbach; and
 - d. "City Manager" means the City Manager of the city, or their delegate;
 - e. "complainant" means the person who commences a complaint or on whose behalf a complaint was commenced;

- f. “**council**” means the elected council of the City
- g. “**employees**” means any person employed by the city, and includes the City Manager, designated officers, full-time, part-time, contract, or casual employees, including volunteers;
- h. “**inappropriate behaviour**” means disrespectful behaviour, sexual harassment, harassment, bullying and/or violence;
- i. “**investigator**” means a committee of council or a third party appointed by council to investigate a complaint and recommend sanction(s);
- j. “**member(s)**” means the councillor(s), including the head of council;
- k. “**respondent**” means the person against whom a complaint is commenced.

PRINCIPLES

- 4.1 The council has a duty to consider the well-being and best interests of the city as a whole. All members must conduct themselves in such a way as to promote public trust and public confidence in the council and the city.
- 4.2 It is each member’s individual responsibility to uphold both the letter and the spirit of this code of conduct By-law.

PURPOSE

- 5. The purpose of this code of conduct By-law is to establish:
 - a. the standards and values that council members must uphold in carrying out their duties under *The Municipal Act* or any other relevant legislation;
 - b. the application and enforcement of those standards and values;
 - c. the sanctions available to address code of conduct violations; and
 - d. procedures for updating the code of conduct.

RULES FOR INTERPRETATION

- 6. This code of conduct By-law is intended to supplement any other legal duties imposed on members of council by an enactment of the Parliament of Canada and the Legislature of Manitoba, by-laws, including but not limited to:
 - a. The Municipal Act;
 - b. The Municipal Council Conflict of Interest Act; C.C.S.M. c. M255
 - c. The Human Rights Code; C.C.S.M. c. H175
 - d. The Freedom of Information and Protection of Privacy Act; C.C.S.M. c. F175;
 - e. The Workplace Safety and Health Act; C.C.S.M. c. W210 and
 - f. The Criminal Code of Canada, R.S.C., 1985, c. C-46.

APPLICATION

- 7.1 This code of conduct By-law applies to all members of the council, and their interactions in and outside of the council chambers, including those with:
 - a. other council members;
 - b. municipal employees; and
 - c. members of the public.
- 7.2 This code of conduct By-law applies to behaviour that:
 - a. reflects negatively on the city;
 - b. affects the council member’s ability to perform their duties effectively;
 - c. affects the ability of other council members or employees of the city to perform their duties effectively; and/or
 - d. restricts the council or administration’s ability to meet operational requirements.
- 7.3 This code of conduct By-law applies within the council chambers, but also to all behaviours and actions connected to the city, including but not limited to:
 - a. conferences, travel and public events;
 - b. online and social media interactions, including but not limited to emails, text messages, Facebook, Twitter and LinkedIn profiles and posts, or
 - c. any activities including those occurring outside of the city.

RULES GOVERNING MEMBER CONDUCT

8.1 Council has a responsibility to create and maintain an environment that is respectful and free of all forms of harassment, including sexual harassment and bullying.

Integrity

8.2 Council members will demonstrate strong ethical principles, working together to further the best interests of the city in a consistent, truthful and honourable way.

Leadership and Collaboration

8.3 Council members are expected to:

- a. demonstrate an ability to lead, listen to, and positively influence others;
- b. demonstrate respect and value the distinct roles and responsibilities others play in creating an accountable and transparent municipal government;
- c. commit to fostering positive working relationships with other council members, employees, and the public; and
- d. recognize that debate is an essential part of the democratic process, participate in constructive conversation, and encourage other members and staff to provide their perspectives on relevant issues.

Accountability

8.4 Council members must:

- a. demonstrate accountability, individually and as part of council as a whole, by accepting responsibility for actions and decisions, including acts of commission and acts of omission; and
- b. ensure the appropriate use of municipal resources.

Responsibility

8.5 Council members must:

- a. demonstrate responsibility by acting in accordance with the enactments of the Parliament of Canada and the Legislature of Manitoba, including *The Municipal Act*, and
- b. demonstrate responsibility by acting in accordance with the by-laws, resolutions, policies and procedures of the city.

Respect

8.6 Council members must:

- a. demonstrate respect towards other council members, municipal employees and the public;
- b. seek to include rather than exclude;
- c. treat every person with courtesy, dignity, and fairness;
- d. foster an environment of trust by showing consideration for every person's values, beliefs and contributions, and supporting and encouraging others to participate in council activities;
- e. demonstrate awareness of their own conduct, and consider how their words or actions may be perceived as offensive or demeaning;
- f. demonstrate respect for the decision-making processes of the city, accepting that a decision of council is a decision of council as a whole and making every effort to accurately communicate that decision;
- g. demonstrate respect for the professional capacities of municipal employees, including employees' responsibility to provide unbiased and objective advice without undue influence from any individual member or faction of council;
- h. not attempt to require an employee to undertake personal or private tasks on behalf of a member or council; and
- i. not use, or attempt to use, their authority or influence for the purpose of intimidating, threatening, coercing, commanding, or influencing any employee with the intent of interfering with that person's duties, including the duty to disclose improper activity.

Harassment

8.7 Council members must not harass or bully other members of council, municipal employees or members of the public.

- a. Harassment may be written, verbal, physical, online or electronic, a gesture or display, or any combination of these. Harassment may happen only once, but often happens repeatedly.
- b. Harassment includes objectionable conduct and bullying.
- c. Objectionable conduct includes behaviours that create a risk to the health of a council member, municipal employee and/or the public.
- d. Objectionable conduct may be based on any of the following: race, creed, religion, colour, sex, sexual orientation, gender-determined characteristics, marital status, family status, source of income, political belief, political association, political activity, disability, physical size or weight, age, nationality, ancestry or place of origin
- e. Bullying behaviours include severe conduct that adversely affects a person's psychological or physical well-being.
- f. Conduct is considered severe if it is:
 - i. repeated humiliation or intimidation that adversely affects a person's psychological or physical well-being; or
 - ii. A single instance so serious that it has a lasting, harmful effect on a person.

Sexual Harassment

- 8.8** Council members must not engage in harassment based on sex, gender, gender identity or expression, or sexual orientation.
- a. Sexual harassment can be sexual in nature, but can also include any form of harassment based on sex, gender or sexual orientation.
 - b. Sexual harassment can also refer to behaviour that creates or permits a sexualized or sexually charged, or a negative/poisoned atmosphere.
 - c. Sexual harassment may be written, verbal, physical, online or electronic, a gesture or display, or any combination of these.

FORMAL COMPLAINT RESOLUTION PROCESS

- 9.1** A council member may file a code of conduct complaint, in an approved form, with the City Manager if:
- a. A council member believes that another council member has contravened this code of conduct; and
 - b. An informal resolution of the complaint was initiated by the council member, but the complaint could not be resolved informally.
- 9.2** A completed code of conduct complaint form must be filed with the City Manager not later than 30 days after the date the council member became aware of the conduct giving rise to the complaint unless that complaint involves allegations of sexual harassment.
- 9.3** Despite clause 8.1(b) an informal resolution of the complaint does not need to be initiated by the complainant prior to filing a code of conduct complaint form with the City Manager, if the complaint involves allegations of sexual harassment.
- 9.4** A completed code of conduct complaint form that involves allegations of sexual harassment must be filed with the City Manager not later than 90 days after the date the complainant became aware of the conduct giving rise to the complaint.

Complaint Initial Assessment

- 9.5** Within seven days of receiving a completed code of conduct complaint form, the City Manager must:
- a. Forward the completed code of conduct complaint form to a provincially approved third party reviewer for initial assessment; and
 - b. Notify the respondent and provide them with a copy of the code of conduct and the completed code of conduct complaint form.
- 9.6** The third party reviewer must conduct an initial assessment of the complaint and determine whether the complaint is accepted or whether to recommend the complaint be dismissed.

- 9.7** The third party reviewer may recommend the dismissal of complaints that are frivolous, vexatious, or outside of the scope of the code of conduct.
- 9.8** The third party reviewer must within seven days of his or her receipt of the complaint, notify the City Manager, the complainant and the respondent in writing, with reasons, of his or her initial assessment decision.
- 9.9** If a third party reviewer's decision is to accept the complaint, it must proceed to the next phase of the formal complaint resolution process.
- 9.10** If a third party reviewer's decision is to recommend dismissing the complaint, the initial assessment decision and reasons must be put before council to review at the closed (in camera) portion of the next scheduled council meeting, where council must resolve in a public meeting to:
- a. Accept the third party reviewer's recommendation to dismiss the complaint and close the file; or
 - b. Decline the third party reviewer's recommendation to dismiss the complaint and permit the complaint to proceed to the next phase of the formal complaint resolution process.
- 9.11** Costs of the initial assessment conducted by a third party reviewer are the responsibility of and must be paid by the city.

Mediation

- 9.12** Upon a complainant's complaint being accepted the City Manager must inform the complainant and the respondent of the option to proceed to mediation to try to resolve the complaint.
- 9.13** Mediation is a voluntary process. If both the complainant and the respondent agree to proceed to mediation to resolve the complaint, the parties must jointly select a mediator. If the parties cannot agree on the choice of mediator or if the selected mediator is not available to commence the mediation within 30 days, the City Manager must select a mediator from a provincially provided list of mediators based on provincially provided criteria.
- 9.14** Costs of the mediation process are the responsibility of and must be paid by the city.
- 9.15** If the mediator concludes at any time that a mediated resolution of the complaint is not possible, the mediator must return the file to the City Manager for the complaint to proceed to investigation. The mediator will not provide any report or assessment on the issue.
- 9.16** If a complaint is settled on terms satisfactory to the complainant and the respondent, the complaint file is closed.

Investigation

- 9.17** If the complainant and the respondent to a complaint do not agree to mediation or a mediated resolution is not possible, the complaint must proceed to investigation.
- 9.18** Subject to section 8.19 a committee of council or a third party may conduct a code of conduct complaint investigation.
- 9.19** If either the complainant or the respondent indicates that they want a third party to conduct the investigation, a third party must conduct a code of conduct complaint investigation.
- 9.20** If a third party investigator is used, the complainant and respondent must jointly select one. If the parties cannot agree on the choice of third party investigator or if the selected investigator is not available to commence the investigation within 30 days, the City Manager must select a third party investigator from a provincially provided list of investigators based on provincially provided criteria.

9.21 Costs of an investigation are the responsibility of and must be paid by the city.

9.22 The investigator must provide the City Manager, the complainant and the respondent with a report summarizing the findings of their investigation into contraventions of the code of conduct and in accordance with section 10, recommend sanction(s), where appropriate.

COUNCIL REVIEW AND VOTE

10.1 Council must review and consider an investigation report at the closed (in camera) portion of the next scheduled council meeting after receiving the investigation report.

10.2 When the review is finished, council must re-open the meeting to the public and hold a vote to determine if the member breached the code of conduct and the appropriate sanction(s), if any.

SANCTIONS

11.1 Council must consider the following factors when determining to impose a sanction on a member:

- a. The nature of the code of conduct contravention;
- b. The length or persistence of the code of conduct contravention;
- c. If the member knowingly contravened the code of conduct;
- d. If the member took steps to mitigate or remedy the code of conduct contravention;
- e. If the member previously contravened the code of conduct.

11.2 Council may impose only the following potential sanctions:

- a. Censuring the member;
- b. Reprimanding the member;
- c. Requiring the member to issue a letter of apology within 30 days after being directed to do so;
- d. Requiring the member to attend training as directed by council;
- e. Suspending or removing the member's presiding duties under subsection 83(2) of The Municipal Act, if applicable;
- f. Suspending or removing the member as the deputy head of the council, if applicable;
- g. Suspending or removing the member as chair of a committee, if applicable;
- h. Suspending or removing the member from any or all council committees or bodies on which the member serves;
- i. Suspending the member from carrying out a power, duty or function as a member for a period not exceeding 90 days;
- j. Reducing or suspending the member's compensation for the duration of any suspension imposed under clause (i);
- k. Imposing a fine of not more than \$1,000, to be paid within 30 days after being imposed.

11.3 If sanctions are imposed, a sanctioned member must be provided with a copy of the resolution authorizing the sanction as soon as practicable after the council meeting at which the resolution was passed.

11.4 A council member who does not comply with or complete a sanction in the time period required by the council, the council member may not carry out a power, duty or function as a member until they do so.

APPEALS

12.1 A council member may appeal a sanction solely on the basis that their conduct did not contravene the code of conduct.

12.2 To appeal a sanction, a council member must file a Notice of Appeal form, include a statement setting out the reasons for the appeal and an optional written submission (five pages maximum) with the Appeals Director.

- 12.3 Appeals must be filed using the standardized Notice of Appeal form within 30 days after the sanction is imposed. The filing of an appeal stays the sanction pending the resolution of the appeal.
- 12.4 In responding to an appeal, council is required to follow the steps prescribed in the Council Members' Codes of Conduct Regulation, in effect November 1, 2020.
- 12.5 The council member may provide to the Appeals Director a written response to the city's submission within 15 days after receiving it. The member's response must address only the matters raised by the city in its submission.
- 12.6 As soon as practicable after receiving all possible submissions from the parties, the Appeals Director will make a written decision and provide the parties with a copy of the decision.
- 12.7 When deciding an appeal, the Appeals Director may confirm the council's sanction or quash it.
- 12.8 A decision made by the Appeals Director is final and is not subject to appeal.


REVIEW AND REVISION OF THE CODE

13. Council must review this code of conduct By-Law annually to ensure it effectively meets its needs.
14. The proper officers of the City of Steinbach are hereby directed and empowered and authorized to do all things necessary to give effect to this By-law.
15. By-Law 1999 of the City of Steinbach is hereby repealed.


SEVERABILITY

16. If any provision of this by-law is held to be invalid by any court of competent jurisdiction, the remaining provisions of the by-law shall not be invalidated.

DONE AND PASSED as a by-law of the City of Steinbach at Steinbach in the Province of Manitoba this 20th day of October, 2020.



Mayor



City Manager

Read a first time this 6th day of October, 2020.
Read a second time this 20th day of October, 2020.
Read a third time this 20th day of October, 2020.

“APPENDIX 1” to CITY OF STEINBACH BY-LAW 2158

**CITY OF STEINBACH MUNICIPAL COUNCIL
CONFLICT OF INTEREST POLICY**

PART I – OBJECT AND GENERAL PRINCIPLES

OBJECT

1. The object of this Policy is to maintain and enhance public confidence in the integrity of all members of council and the decision-making process of council
 - (a) while encouraging experienced and competent persons to seek and accept public election;
 - (b) while facilitating interchange between the private and public sector;
 - (c) by council recognizing that only the highest ethical behaviour of councillors is expected and demanded by council and the public;
 - (d) by establishing clear rules of conduct for councillors respecting conflicts of interest;
 - (e) by minimizing the possibility of conflicts arising between the private interests and public duties of councillors while recognizing that conflicts must be resolved in favour of the public interest, should they arise;
 - (f) by fostering an environment in which the highest standards of ethical behaviour is the proper means by which councillors are to conduct themselves;
 - (g) by indicating to the public that the council is seriously concerned about and responsible for the conduct of councillors;
 - (h) by providing the means to increase ethical judgment and strengthen support to try to “do the right thing”.

GENERAL PRINCIPLES

2. Each member of council shall conform to the following principles during his or her term in office as a councillor of the city.
 - (a) If a conflict does arise between the private interests of a councillor and the official duties and responsibilities of that councillor, the conflict shall be resolved in favour of the public interest.
 - (b) Councillors shall respect the administration of this Policy.
 - (c) Councillors shall act with honesty and uphold the highest ethical standards so that public confidence and trust in the integrity, objectivity and impartiality of council are conserved and enhanced.
 - (d) Councillors shall not directly or indirectly use or allow the use of city property of any kind, including property leased to the city, for anything other than officially approved activities.
 - (e) Councillors shall avoid any interest or activity which is in conflict with a councillor’s official duties or responsibilities.

- (f) A councillor shall not use his or her position of office to assist any private group, organization, corporation or persons where this would result in preferential treatment to any such group, organization, corporation or person.
- (g) A councillor shall not knowingly take advantage of, or benefit from, information that is obtained in the course of his or her official duties and responsibilities and that is not generally available to the public.
- (h) A councillor shall not directly or indirectly solicit funds from any person, group, organization or corporation where such fundraising could place the councillor in a position of obligation incompatible with his or her public duties and responsibilities.
- (i) A councillor has an obligation to perform his or her official duties in a manner that will bear the closest public scrutiny.
- (j) A councillor, in fulfilling his or her official duties and responsibilities, shall make decisions in the public interest and with regard to the merits of each circumstance.
- (k) A councillor and his or her family shall accept transfers of economic benefit only in accordance with *The Municipal Council Conflict of Interest Act*, as amended from time to time.

PART II – MUNICIPAL STAKEHOLDERS

- 3. All stakeholders in municipal matters represent a significant and broad base of interests, considerations, positions and concerns which require fair and open attention, adjudication and disposition.
- 4. To assist in interacting effectively with stakeholders, each councillor promises and declares that they shall carry out the following public duties and responsibilities (as prescribed in the oath of office), including, but not limited to:
 - (a) subscribing to the principles and requirements of *The Municipal Council Conflict of Interest Act*, as amended from time to time;
 - (b) learning and following the City of Steinbach Procedural By-law for council and its committees;
 - (c) reading understanding and adhering to the provisions of *The Municipal Act* and *The Planning Act*, as amended from time to time; and
 - (d) reading, understanding and striving to further the objectives articulated in the City of Steinbach Development Plan.
- 5. This Policy has been prepared for each councillor's personal review and reference so as to
 - (a) augment communication to the public with respect to the role and integrity of council and councillors;
 - (b) provide present and future councillors with additional assistance and guidelines as they perform their elected duties and responsibilities; and

- (c) assist councillors in providing leadership by example.
6. Members of council fundamentally understand, acknowledge and agree that
- (a) the proper operation of democratic and representative municipal government requires that they be independent, impartial and responsible to stakeholders;
 - (b) there are open and proper channels for decision making and policy approval;
 - (c) conflicts between private interests and public responsibilities are unacceptable and shall be avoided; and
 - (d) as leaders of the city, councillors will be held to the highest standards of behaviour and conduct.

PART III – CONFLICT OF INTEREST GUIDELINES

7. Although areas of ethical exposure are generally consistent and understood in municipal governance, the following areas and guidelines have been specifically identified as significant areas of considerations in the city as being paramount to the municipal political process of the city:
- (a) Roles and Obligations;
 - (b) Use of Information;
 - (c) Communications and Media Relations;
 - (d) Relationships with Staff and Councillors;
 - (e) Provincial Legislation;
 - (f) Use of Property;
 - (g) Transparency and Openness in Decision Making; and
 - (h) Public Input.

Accordingly this Policy outlines the policies and guidelines for a councillor to adhere to in his or her capacity as a representative and leader of the city.

(a) Roles and Obligations

Councillors recognize their mandate incorporates tasks which include:

- (i) fairly representing the diversity of community views in developing an overall strategy for the future of the city;
- (ii) achieving sound financial management, planning and accountability;
- (iii) being aware of and conversant with the statutory obligations imposed on council as a whole, as well as each councillor, and fully adhering to such obligations.

(b) Use of Information

In their decision making process, councillors are sometimes privy to information which may be confidential or controversial, such as, but not limited to, "In Camera" meetings; it is expected that a councillor will

- (i) use "insider" information appropriately, so as not to be used to his or her personal advantage;
- (ii) use confidential information (matters respecting city personnel, legal advice or property acquisition) appropriately so as not to cause detriment or benefit to others;
- (iii) respect the status of confidential information until the matter ceases to be confidential as determined by council;
- (iv) understand that he or she enjoys the same access rights to municipal information as any other member of the city unless it is specifically relevant to a matter before the council, as contemplated by Section 152(3) of *The Municipal Act*, amended from time to time;
- (v) only release information pursuant to the provisions of *The Freedom of Information and Protection of Privacy Act*, as may be amended from time to time, and in accordance with any requirement of the City Privacy Officer.

(c) Communications and Media Relations

A councillor will accurately and adequately communicate the attitudes and decisions of council, so that

- (i) there is respect for the decision making processes of council even though a councillor may disagree with the majority of council;
- (ii) information concerning adopted policies, procedures and decisions of the council is conveyed openly and accurately;
- (iii) confidential information will be communicated only when and after determined by council in accordance with the provision of *The Municipal Act*, as amended from time to time.

(d) Relationships with Staff and Councillors

A councillor will

- (i) read and respect the guidelines contained in "The City of Steinbach Employee Code of Conduct";
- (ii) acknowledge that only the City Manager has the capacity to direct staff members to carry out specific tasks or functions as outlined in the latest revised City Management By-Law;

- (iii) refrain from using his or her position to improperly influence members of staff in their duties or functions;
- (iv) refrain from publicly criticizing individual members of staff in a way that casts aspersions on their professional competence and credibility.

(e) Provincial Legislation

A councillor will recognize his or her obligation to follow and respect both the letter and spirit of all provincial and federal legislation, including but not limited to the provisions of *The Municipal Act* and *The Municipal Council Conflict of Interest Act*, as amended from time to time.

f) Use of Property

Councillors will only use city property, equipment, supplies or services of consequence, for activities connected with the discharge of official duties or associated city activities having the sanction of council or its committees.

(g) Transparency and Openness in Decision Making

Councillors will endeavour to conduct and convey council business in an open and public manner (other than as mandated by *The Municipal Act*, as amended from time to time) so that stakeholders can determine the process, logic and rationale used to reach conclusions or decisions.

(h) Public Input

Council will periodically use formal and informal opportunities to seek public input as a component of the decision making process which have broad impacts on the community. The purpose of the exercise will be to provide stakeholders with a mechanism to provide opinions and advice so that the widest range of views and information is available before final decisions are made.

PART IV – IMPLEMENTATION

8. At the beginning of each term of office, each council member shall sign two (2) copies of this Policy (one for themselves and one for the City Manager) to convey to each other and stakeholders that they have read, understand, and accept it.
9. This Policy will be included as part of the orientation workshop for each new councillor and each new council.
10. Each councillor is expected to review his or her adherence to the provisions of this Policy pursuant to the requirements of this By-Law or when so requested by council.